AGENT EXPERIENCE OPTIMIZATION

www.preventiva.com

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0

OUT OF 100

This page could not be audited.

The score is 0 because access was blocked. Read the findings for details.

Category subscores

Search & discovery — **- / 10**
Awaiting an accessible audit

Easy-to-use content — **- / 10**
Awaiting an accessible audit

Content prepared for AI — **- / 10**
Awaiting an accessible audit

Customer actions — **- / 40**
Awaiting an accessible audit

Connections for AI assistants — **- / 20**
Awaiting an accessible audit

Trust & availability — **- / 10**
Awaiting an accessible audit

The score adds the points from verified checks. Not detected and unverified checks earn zero points.

Unable to audit: The website denied access from both Frankfurt, Germany and the USA (HTTP 403). Its content could not be audited from either location.

Open the saved report

Your website improvement plan

This page could not be audited. Restore access and run a new scan before choosing score improvements.

01 Restore access before planning changes

Create a reliable starting point for this website.

- Review the saved access failure and confirm that the intended public page can be opened.
- Check for unexpected login requirements, verification challenges or crawler restrictions, then run a fresh audit.

Suggested owner: Web / platform team

100 points to verify

Recheck: Run a complete audit once public access is restored.

Measure the improvement

Complete an accessible audit first. Use the new category subscores to confirm the next priorities.

Estimated task completion time

Time savings remain unknown because the page could not be audited.

How you compare

A complete, accessible homepage audit is needed for a comparison.

Make every agent visit faster

Work with InfiniteWatch to make your information and actions easier for agents to reach.

Book a meeting with InfiniteWatch

Your audit findings

The evidence and next steps behind your saved score.

Search & discovery - - / 10

Clear page title

Needs verification | 0/1 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Search description

Needs verification | 0/1 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Allowed in search results

Needs verification | 0/3 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Access for search crawlers

Needs verification | 0/3 points (not counted in a blocked audit)

robots.txt could not be evaluated.

Map of your website (sitemap)

Needs verification | 0/2 points (not counted in a blocked audit)

No valid sitemap found at the checked location. Other sitemap URLs may exist.

Easy-to-use content - - / 10

Content available when the page opens

Needs verification | 0/3 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Clear page structure

Needs verification | 0/2 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Easy-to-follow navigation

Needs verification | 0/2 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Clear button and form labels

Needs verification | 0/3 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Content prepared for AI - - / 10

AI content guide (llms.txt)

Not detected | 0/4 points (not counted in a blocked audit)

No readable llms.txt found at the checked location. This optional proposal is not required for search.

Clearly titled AI guide

Not detected | 0/3 points (not counted in a blocked audit)

No valid H1 was found in the checked llms.txt document.

Useful links for AI assistants

Not detected | 0/2 points (not counted in a blocked audit)

A summary and curated links were not both detected. These are quality recommendations.

Text version for AI assistants

Needs verification | 0/1 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Customer actions - - / 40

Customer actions listed for AI

Needs verification | 0/8 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Clearly explained actions

Needs verification | 0/4 points (not counted in a blocked audit)

Tool descriptions could not be verified from public source.

Required information for each action

Needs verification | 0/5 points (not counted in a blocked audit)

Tool input schemas need browser or MCP connection verification.

Action safety information

Needs verification | 0/3 points (not counted in a blocked audit)

Tool side effects and behavior annotations need manual review.

Task-specific customer tools

Needs verification | 0/20 points (not counted in a blocked audit)

No task-specific customer tool could be confirmed from the sampled declarations. General site search, business details and generic API helpers do not establish a dedicated customer workflow.

Connections for AI assistants - - / 20

AI connection information

Needs verification | 0/8 points (not counted in a blocked audit)

No website-attributed MCP descriptor was found at the checked paths.

Instructions for connecting AI assistants

Needs verification | 0/8 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Content labels AI can understand

Needs verification | 0/4 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Trust & availability - - / 10

Secure website connection

Detected | 5/5 points (not counted in a blocked audit)

The server responded using HTTPS.

Public page access

Not detected | 0/3 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.

Contact or privacy information

Needs verification | 0/2 points (not counted in a blocked audit)

The website blocked the automated audit with a security or bot-verification challenge (HTTP 403). Its page content and browser tools could not be inspected. A normal visitor may still be able to open it.